MedAdvisor Solutions™

Release Notes

March 2025

Overview:

Our focus across March has continued to be on platform stability and addressing bugs which have affected some pharmacies post migration to the new MedAdvisor for Pharmacy solution. Additionally, we are preparing our platform for the upcoming peak vaccination period and are rolling out web access to enable using our platform on tablets and laptops to empower easier offsite vaccination workflows.

What's New:

Patient Search Speed Improvements

- Patient Search performance has been significantly enhanced greatly reducing loading times.

Continued Rollout of MedAdvisor for Pharmacy Anytime, Anywhere Access

- Rollout to access the web-version of MedAdvisor for Pharmacy is close to completion.
- Access MedAdvisor for Pharmacy anywhere, anytime using your preferred device.
- Onboarding information will be communicated via your MedAdvisor for Pharmacy Inbox and email.

Access MedAdvisor for Pharmacy web access resources here.

Patient Consult Module with Secure Messaging

- An all-purpose and flexible solution for pharmacies to record any consult, event or interaction with a patient.
- Integrated two-way Secure Messaging offering pharmacies seamless communication with a patient's health care practitioner post consult.
- Access to the Patient Consult Module is currently being rolled out to all pharmacies.

Access the Patient Consult Module Quick Start Guide here.

Guild Corporate Health 2025

- Enhancements have been made to MedAdvisor for Pharmacy to support the Guild Corporate Health vaccination program in 2025.

Access the Guild Corporate Health Quick Start Guide here.

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Other Updates:

Biometrics Now Optional in Patient App
- Based on high demand from App users, biometrics is now optional—meaning patients can choose to use only a PIN when securely logging back into the app.

Patient Consult Module Tool Tip
- A new tool tip has been added to the Patient Consult module in MedAdvisor for Pharmacy. This enhancement is designed to support pharmacists by providing helpful guidance on patient referrals and notifications—particularly useful for those who may be new to the Expanding Scope of Practice trials.

Bug Fixes Completed:
- Resolved issue where Pharmacists could not uncheck medications listed in patient's SMS medication profile.
- Fixed equivalent drug grouping so medications with same active ingredients in an SMS patient's profile are now in place regardless of brand dispensed.
- Fixed request scripts not showing the correct number of scripts for printing.
- Resolved bugs causing miscellaneous errors when users navigate Health Services Hub.

You may have missed:

New Functionality in the Certificate for Leave Form
- **New email option:** Directly email a patient their Certificate of Leave at the conclusion of a service.
- **Automated digital signature:** Pharmacist signature loaded to the digital Certificate of Leave removing the need for printing and manual signatures.
- **Update patient data:** Demographic field editing now available for pharmacists to manually enter up-to-date data for patients not in dispense.

Read the updated Knowledge Base Article here.

Additional Enhancements to AIR Integration:
- **Patient Immunisation History Statement:** Download a patient's immunisation statement from AIR directly within immunisation forms and email it upon request.
- **Expanded Patient Data Access:** View additional AIR details, including vaccine trial participation, natural immunity status, and upcoming National Immunisation Program (NIP) vaccines.
- **Improved Patient Search & Creation:** Search AIR for patient records and create new profiles in MedAdvisor without accessing dispense.

Please contact our Customer Support Team at support@medadvisorsolutions.com if you have feedback or are experiencing any product challenges.

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