



Patient Consult with Secure Messaging

MedAdvisor Solutions is transforming patient engagement with Australia's first [Patient Consult Module](#) developed specifically for pharmacy. The solution offers pharmacies a versatile tool to record patient consults and interactions when no predefined form exists for a specific event or service.

Integrated with two-way [Secure Messaging](#) additionally enhances continuity-of-care with pharmacies able to seamlessly communicate with a patient's health care practitioner post consult.

Benefits to pharmacy:

- An all-purpose and flexible solution for pharmacies to record any consult, event or interaction with a patient.
- Improved clinical governance attributed to more effective secure record keeping.
- Reduction in risk management for the pharmacy and patient.
- Full visibility of all services completed in pharmacy when recorded using Patient Consult.
- Customer relationship management (CRM) functionality.
- Consult summaries conveniently sent to patients and their doctors straight from the module (no toggling between multiple programs).

Pharmacies are a primary destination for patient consults:

In capital cities

96%

of people have access to a pharmacy within 2.5 km.

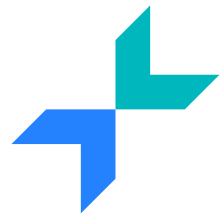
84%

adults trust the advice they receive from pharmacists.

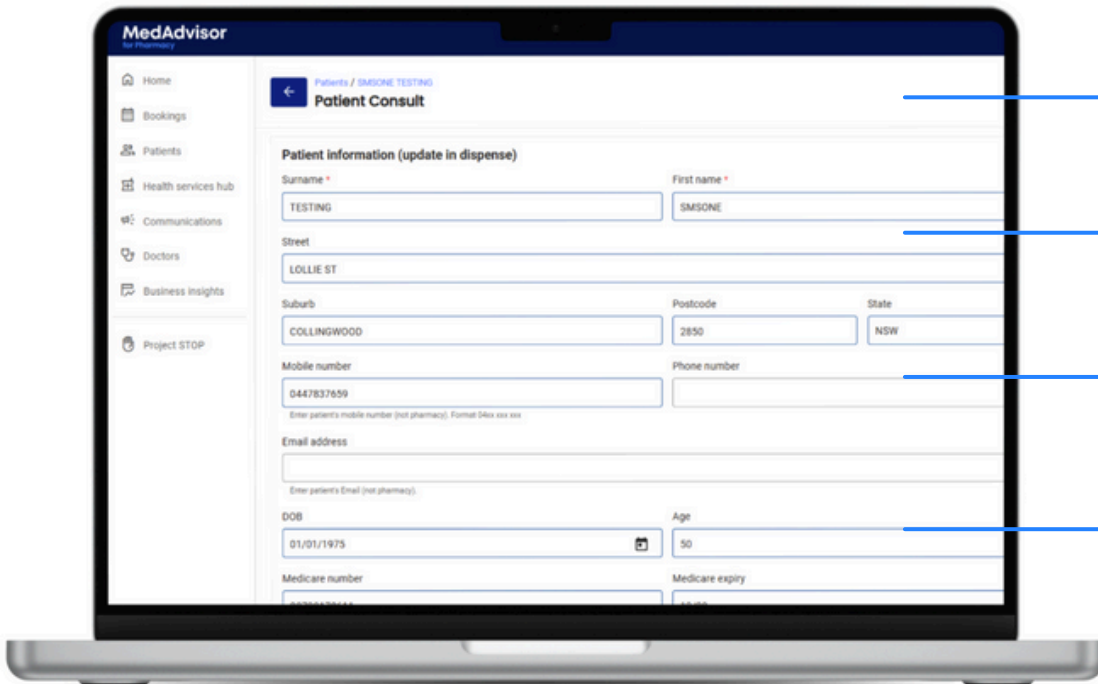
+4.7 mil

services recorded in MedAdvisor for Pharmacy in 2024.

Benefits to Patient:



- Streamlined experience when presenting to a pharmacy for screening of symptoms.
- Ability to obtain a digital summary of the interaction with a pharmacist or pharmacy staff member.
- Improved continuity-of-care through secure communications between pharmacy and patient's healthcare practitioner.



○ Patient data pre-filled from dispense.

○ Select from over 40 service categories

○ Send digital records to patient and/or GPs straight from module.

○ Download a services report for full visibility of all consults completed in your pharmacy.

Example of Patient Consult Module in MedAdvisor for Pharmacy.

Future release:

AI scribe functionality will deliver voice-to-text clinical note taking to further streamline the patient consultation workflow.

Resources:

Training:

- Video: [Introducing Patient Consult Module](#)
- Quick Start Guide: [Patient Consult Module](#)
- Quick Start Guide: [Send Secure Messages powered by FOXO](#)

Promote services in your pharmacy: <https://shop.mymedadvisor.com/>

Webpage: <https://www.medadvisorsolutions.com/en-au/medadvisor-for-pharmacy>

Updated 4th February 2025

Connecting pharma, pharmacy, GPs and patients to empower the pharmacy of the future.

MedAdvisor Solutions™