



Telehealth

The COVID-19 pandemic forever changed how patients interact with their healthcare practitioners with the expansion of telehealth. Patients now expect on-demand convenient access to a GP.

Think of a patient who realises late on a Friday afternoon they have run out of an important script. With access to telehealth from their MedAdvisor App, that same patient can now both complete a GP consult and conveniently order their prescription straight from your pharmacy within a few hours.

Benefits to patients:

- Quick access to a GP consult when and where it's most convenient.
- Order any prescriptions resulting from your telehealth consult from your connected pharmacy using one App.
- Choice of different telehealth providers should the patient have a preference.

The rise of telehealth in Australia:

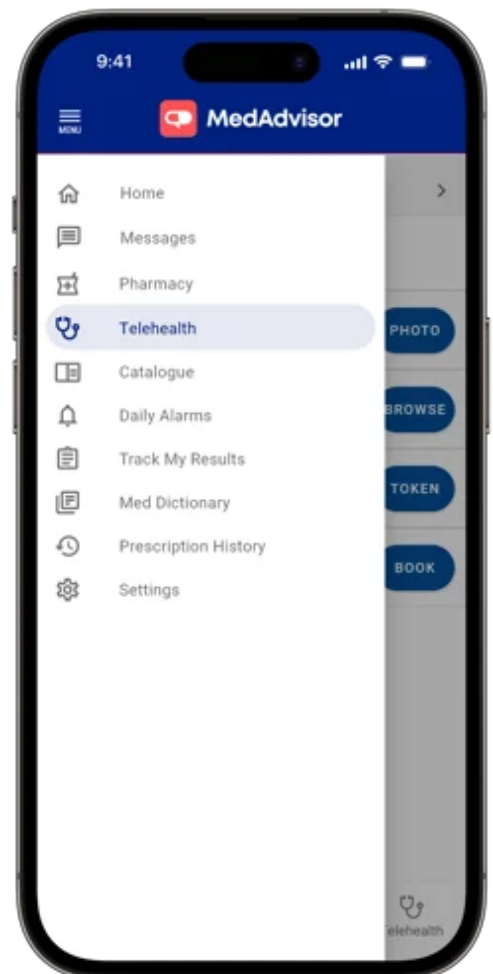
GP consults completed using telehealth

>23%

since COVID-19 pandemic.

95,000+

Practitioners using telehealth services



Benefits to Pharmacy:

- A seamless and convenient way to connect your patients with a GP when needed.
- New script pipeline as patients can now easily pre-order their eScripts directly through the App following their consult.
- Recommend the App to your patients with confidence as a comprehensive healthcare management offering.



Our telehealth partner providers



Please note: Telehealth provider availability may vary between different Apps.

Pharmacy Resources:

Training:

- **Access telehealth:** <https://support.medadvisor.com.au/hc/en-us/articles/33303874018841-Telehealth>
- **Order telehealth eScripts:** <https://support.medadvisor.com.au/hc/en-us/articles/33833325974937-Book-a-telehealth-consult-and-push-the-e-script-to-the-app>

Purchase In-Pharmacy Promotional Items: <https://shop.mymedadvisor.com/>

Patient Information Webpage: <https://www.mymedadvisor.com/telehealth-app>

Partner webpages:

- **Doctors on Demand:** <https://www.doctorsondemand.com.au/>
- **Instant Scripts:** <https://www.instantscripts.com.au/>
- **Hola Health:** <https://hola.health/>
- **Medmate:** <https://medmate.com.au/>

Updated November 2024

**Connecting pharma, pharmacy, GPs and patients
to empower the pharmacy of the future.**

**MedAdvisor
Solutions™**